

# CARE & MAINTENANCE

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*For the best looking airports.*

## **Wood, polypropylene, polyethylene or polyurethane surfaces**

Clean with a damp, soft cloth or sponge using lukewarm water. Neutral diluted detergent may also be used with lukewarm water. Strong detergents which contain bleach, acid or have an abrasive effect (such as scouring creams) should be avoided.

## **Laminate surfaces**

Clean with a damp, soft cloth or sponge using lukewarm water. Neutral diluted detergent may also be used with lukewarm water. Strong detergents which contain bleach, acid or have an abrasive effect (such as scouring creams) should be avoided. Sponges and scourers made from synthetic fibres or metal which may leave permanent scratches on the surfaces should also be avoided. For best care and maintenance results please follow manufacturer's instructions.

## **Chrome, anodised or lacquered surfaces**

May be cleaned with stronger products such as normal detergents for domestic surfaces diluted in lukewarm water, provided that they are not abrasive and do not contain acids or bleach. Avoid sponges and scourers made from synthetic fibres

or metal which may leave permanent scratches on the surfaces. The products must be properly rinsed so that traces of the detergents do not spoil the special finish by causing the surface to turn opaque or to oxidise. After washing, dry it with chamois leather. Polishes for chromed or lacquered finishes are not recommended: they should be used with caution and only by experts since the abrasive action may irreparably damage the surfaces.

## **Solid surfaces**

Solid surfaces can be cleaned by wiping the surface with a damp cloth, then dry with soft clean cloth or paper towel to prevent spotting.

## **Marble and Granite**

Washing with clean water and a neutral (PH7) detergent soap or cleaner. Following the manufacturer's directions, wash in small, overlapping sweeps. Rinse thoroughly with clean, potable water to remove all traces of soap or cleaner solution. Dry with a soft cloth and allow to thoroughly air-dry.

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## **Stainless steel**

Stainless steel needs constant care and preventative maintenance. The surface needs to be wiped dry of moisture daily. This is to prevent the moisture being trapped under a cover of dust or sea spray which results in Tea staining. Stainless steel should be cleaned with 'White Lilly' cream cleaner (no abrasive) or a stainless steel cleaner - usually in a spray can. Wipe over surface in direction of lines.

Stainless steel - Tea staining - Tea staining of stainless steel surfaces can be a problem where there are significant levels of chlorides in water that comes into contact with the metal surface. This can be an issue particularly around coastal fringes, or in the interior where ground water contains significant chlorides. Although it does not look very pleasant it tends to be a surface phenomenon only, and does not affect the structural integrity or longevity of the material.

## **Fabric**

For best care and maintenance results please follow manufacturer's instructions.

## **Leather**

Must not be cleaned with water as this may leave marks. It is recommended you use quality leather cleaning products, carefully following the

instructions of the manufacturer. In case of doubt test the product on a small area which is normally hidden from view in order to check the result, waiting at least 24 hours to allow any possible problems to develop.

## **Vinyl**

May be cleaned with a damp, soft cloth using lukewarm water. For best care and maintenance results please follow manufacturer's instructions.

## **Suede**

If the suede has been treated (using 3M Scotchguard Protector) in order to make it resistant to water-based and oily stains; such stains will not penetrate the material and therefore can be wiped away with an absorbent cloth. The protection is lasting. Any surface dirt can be easily removed by brushing or by using a vacuum cleaner. Any other stains should be dealt with immediately using dry cleaning products for suede, which can be found in specialist shops. cleaner solution. Dry with a soft cloth and allow to thoroughly air-dry.

# OUR WARRANTY

*Committed to quality and support.*

We guarantee that all merchandise is manufactured in accordance with our high industrial and design standards and is warranted to be free from defects of material and workmanship for a period of 10 years depending on the product, from date of delivery or placement in storage.

In the event that a product is proven to be defective, you are entitled to the restoration of the goods through repair or replacement, whichever UFL decide is the most appropriate remedy.

It should also be noted that the warranty does not cover:

- Any breakage caused by negligent and/or improper use of the goods
- Deterioration caused by normal wear and tear
- Any damage caused by lack of and/or erroneous maintenance
- Any damage due to an accident or undue force
- Degradation of finish caused by environmental factors
- Improper stacking or storage
- Fabrics or leathers

We make no other warranties, either expressed

or implied as to any matter whatsoever, including without limitation, the condition of the merchandise, its merchantability, or its fitness for any particular use or purpose.

All claims will be processed by the Customer Service Department.

All returns must be authorised in writing.

Merchandise will be shipped back at the expense of UFL.